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Fax:	703-872-9306	Pages
		with 4
		Cover:

FORMAL SUBMISSION OF:

- | | |
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| 1) Petition for One Month Extension of Time; and | 2) Notice of Appeal Under 37 C.F.R. § 41.31. |
|--|--|

Title: **METHOD AND SYSTEM FOR CALL CENTER SCREENING**
Serial No. **09/692,926**
Filing Date: **October 20, 2000**
First Named Inventor: **Douglas J. COWELL**
Atty. No. **00-5019**

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.

Christian R. Andersen

Date of Transmission: November 18, 2004